

Security Services: British Standards and NSI Codes of Practice

Approval by NSI requires audits against industry recognised British Standards and/or Codes of Practice. Before audits for approval can take place, companies should ensure they have access to, and are working in accordance with, the appropriate standard(s) – see list below.

1. Guarding & Cash Services British Standards	
BS 7499:2013	Static site guarding and mobile patrol service. Code of practice
BS 7499:2020 <i>(This edition is mandatory from 1st April 2021)</i>	Provision of static guarding security services. Code of practice
BS 7858:2019	Screening of individuals working in a secure environment. Code of practice <i>(Required for all scopes of approval)</i>
BS 7872:2011	Manned security services. Cash and valuables in transit services (collection and delivery). Code of practice
BS 7958:2015	Closed circuit television (CCTV). Management and operation. Code of practice
BS 7960:2016	Door supervision. Code of practice
BS 7984-1:2016	Keyholding and response services. General recommendations for keyholding and response services
BS 7984-2:2014	Keyholding and response services. Lone worker response services
BS 7984-3:2020 <i>(This edition is mandatory from 1st April 2021)</i>	Keyholding and response services. Provision of mobile security services. Code of practice
BS 8406:2009	Event stewarding and crowd safety. Code of practice
BS 8406:2020 <i>(This edition is mandatory from 1st April 2021)</i>	Event stewarding. Code of practice
BS 8477:2014	Code of practice for customer service
BS 8484:2016	Provision of lone worker services. Code of Practice
BS 8507-1:2008	Code of practice for close protection services. Services within the United Kingdom
BS 8507-2:2009	Code of Practice for close protection services. Services outside the United Kingdom
BS 8517-1:2016	Security dogs. Code of practice for the use of general purpose security dogs
BS 8517-2:2016	Security dogs. Code of practice for the use of detection dogs

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BS 8549:2016	Security consultancy. Code of practice
BS 102000:2018	Code of practice for the provision of investigative services
BS 10800:2020 <i>(This edition is mandatory from 1st April 2021)</i>	Provision of security services. Code of practice

Note: For the majority of these British Standards, there is an NSI Technical Bulletin that provides guidance on application of the Code of Practice.

2. NSI Guarding Gold/Cash Services Gold Approval

In addition to the above industry Standards, the following will be required:

BS EN ISO 9001	Quality Management System
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3. NSI Codes of Practice

For some approvals, appropriate Codes of Practice will be required:

NCP 101	NSI Code of Practice for the Provision of Security Services in a Retail Environment
NCP 106	NSI Code of Practice for the Management and Operation of Cash Centres
NCP 107	NSI Code of Practice for the Provision of Control Room Services
NCP 110	NSI Code of Practice for companies that provide technical surveillance counter-measures services
NCP 111	NSI Code of Practice for the provision of Security Screening Services
NCP 112	NSI Code of Practice for companies that provide real-time counter eavesdropping detection services
NCP 117	NSI Code of Practice for low value cash collection, counting and banking services
NCP 119	NSI Code of Practice for the provision of labour in the security and events sector

4. NSI Passport Specification- NSI Guarding Gold/Silver & ACS

NSI Passport Specification scopes include: Door Supervision, Key Holding, Public Space Surveillance (CCTV), Security Guarding, Cash and Valuables in Transit, Close Protection and CVIT (Northern Ireland only).

In addition to the above industry Standards, the following will be required:

BS EN ISO 9001	Quality Management System (applies to Gold only)
SIA ACS	NSI ACS Passport Specification 01/19

5. Purchasing British Standards

BSI Standards on Subscription Service provides electronic access to British Standards related to NSI Approval Schemes. This 'view' only access provides preferential rates when compared with purchasing

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individual standards or hard copies (please see the '[Terms and Conditions](#)' on the NSI Standards request form). This service is available to all NSI Approved Companies and Applicants who are in the process of applying for NSI Approval and meet the criteria. For further information, or to subscribe, please go to '[Access to Standards](#)'. Alternatively, email us on: accounts@nsi.org.uk

6. Access to NSI Codes of Practice

NSI Codes of Practice and other documents are available:

- from the Application Download Zone's [Guarding Gold and Silver](#), [Cash Services Gold and Silver](#), and [Specialist Services Gold and Silver](#) 'How To Apply' pages on the NSI website;
- from the secure log-in area for NSI Approved companies on the NSI website; or
- by emailing nsi@nsi.org.uk and requesting an electronic copy.

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