Impartiality Policy Statement

Impartiality is fundamental to the provision of audit and assessment services, and a core value at Insight Certification Ltd (ICL), trading as National Security Inspectorate (NSI). Certification or approval with complete impartiality ensures rigorous, objective and fair assessment of auditees' activities and processes, and underscores the value and benefits of certification for approved companies and their customers. It is essential that audit assessments are conducted by an independent party, free from, and without the appearance of, bias or prejudice.

ICL's policy is to actively promote, consider and scrutinise impartiality throughout all aspects of its business, and in the training and development of all its staff. Where any risk to impartiality is identified, ICL takes action to manage and mitigate the risk as far as possible. ICL fully appreciates the importance of impartiality in its management system and product certification activities. ICL procedures are designed to identify, manage and monitor any conflict of interest to ensure the objectivity of its management system and processes at all times.

ICL is governed by a Management Board of executive and non-executive Directors, which has appointed an internal Impartiality Committee responsible for maintaining ICL's impartiality and objectivity. The Committee has the right of appeal to the Management Board, should it feel the need to do so in any matter of compromised impartiality or risk to impartiality.

ICL is accredited by the United Kingdom Accreditation Service (UKAS), which operates under a Memorandum of Understanding with the Government through the Department of Business, Energy & Industrial Strategy. ICL's Impartiality Policy is key to its continued UKAS accreditation to the International Standards ISO/IEC 17021-1 and ISO/IEC 17065.

Richard Fogelman, Chief Executive   Date: 21st August 2023